Canopy Programs<sup>™</sup> by United Educators

Award-Winning Online Training for Higher Education



Education's Answer

## United Educators' (UE's) award-winning online training is available to non-UE member institutions through Canopy Programs.

#### Our courses are:

- Designed exclusively for education
- Data-driven and based on actual incidents
- Section 508/WCAG 2.0 compliant
- Compatible with all devices



## Table of Contents

Administering Our Platform	
What Courses Are Available?	
Athletics	
Concussion Awareness Collection	
Youth Athletics Collection	
Compliance	
FERPA: Protecting Student Privacy	
HIPAA: Protecting Patient Privacy Collection	
Protecting Payment Card Information	
Understanding the Clery Act	
Crisis Management	
Targeted Campus Violence: Recognize the Warning Signs Collection	
Diversity, Inclusion, and Accessibility9	
Accommodating Student Disabilities Collection	
Diversity, Equity, and Inclusion Collection	
Health and Well-Being	
Alcohol and Drug Awareness Collection	
Bloodborne Pathogens: Protecting Yourself on Campus	
Healthy Relationships	

Recognize and Prevent Hazing	
Show Some Respect! Prevent Harassment	
Student Mental Health Collection	
Teaching Science Safely	
Your Campus and COVID-19: The Road Back Collection	
Sexual Assault and Misconduct	
Protecting Children Collection	
Title IX Collection	
Trust Betrayed: Safeguarding Your Students From Sexual Predators	
Study Abroad16	
Study Away Programs	
The Workplace	
Avoiding Conflicts of Interest	
Avoiding Supervisory Pitfalls	
Contracting Fundamentals	
Data Security Collection	
Mosaic: Prevent Discrimination and Harassment Together	
Red Flags: Preventing Identity Theft	
Slips, Trips, and Falls Collection	
Workplace Harassment Prevention Collection	
Transportation Safety	
Transportation Safety Collection	

## Administering Our Platform

#### **Accessibility Pledge**

We are champions of universal design and pledge to create immersive, inclusive learning experiences. Our platform and courses undergo rigorous accessibility review and Voluntary Product Accessibility Templates (VPATs) are available upon request for most courses in our collection.

#### **User Management**

Training administrators (TAs) have multiple tools and features at their disposal. Easily manage users with these online self-service capabilities:

- Manage user accounts.
- · Add notes to learner profiles.
- Send direct messages to individuals or groups of learners.
- · Track completions.

If TAs need further support, our team of Implementation Specialists is available to answer your questions.

## Reporting

\_

Our robust reporting capabilities include:

- 24/7 reporting on demand
- CSV or XLS export capabilities
- Scheduled reports delivered to your inbox
- Automation and integrations
   available

#### Learner Support

Learners have access to self-help articles and can get assistance anytime via chat, email, or phone.

### **Hosting Options**

#### Tailored UE-Hosted Learning Portal

Personalize your training experience by tailoring our platform to your institution. This can include:

- Adding logo(s) and graphics
- Adding links to policies,
   procedures, and other information
- Sharing messages from institutional leaders
- Sharing details for compliance with state requirements
- Single sign-on

#### **Course Licensing**

Do you have your own learning management system (LMS)? Centralize your training efforts by licensing our courses for use on your institution's learning platform.

Benefits include:

- Fewer login credentials to remember
- No additional training platform to learn
- Manage learner details and completion data for all training in one location

Contact **canopy@ue.org** for more information on any of these items.

## What Courses Are Available?

### Athletics

Concussion Awareness Collection

Youth Athletics Collection



### Compliance

FERPA: Protecting Student Privacy HIPAA: Protecting Patient Privacy Collection Protecting Payment Card Information Understanding the Clery Act



### **Crisis Management**

Crisis Within: Preparing Your Institution's Response Targeted Campus Violence: Recognize the Warning Signs Collection

#### **Diversity, Inclusion, and Accessibility**

Accommodating Student Disabilities Collection

Diversity, Equity, and Inclusion Collection



### **Health and Well-Being**

Alcohol and Drug Awareness Collection

Bloodborne Pathogens: Protecting Yourself on Campus

Healthy Relationships

Recognize and Prevent Hazing

Show Some Respect! Prevent Harassment

Student Mental Health Collection

Teaching Science Safely

Your Campus and COVID-19: The Road Back Collection



## Sexual Assault and Misconduct

Protecting Children Collection

Title IX Collection

Trust Betrayed: Safeguarding Your Students From Sexual Predators



## **Study Abroad** Study Away Programs



#### The Workplace Avoiding Conflicts of Interest Avoiding Supervisory Pitfalls Contracting Fundamentals

Data Security Collection

- Mosaic: Prevent Discrimination and Harassment Together
- Red Flags: Preventing Identity Theft
- Slips, Trips, and Falls Collection

Workplace Harassment Prevention Collection



#### **Transportation Safety** Transportation Safety Collection

# **Athletics**

### **Concussion Awareness Collection**

Responding appropriately to concussions is a critical component of keeping athletes safe. This course collection takes a narrative approach to educate coaches, athletic staff, and student-athletes on how to recognize and respond to the symptoms of concussions.

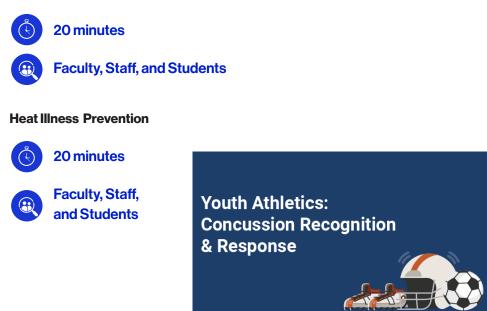
#### **Concussion Awareness (Athletic Staff)**



### **Youth Athletics Collection**

School sports provide an enriching experience to complement students' academic learning. The large number of students participating in athletic programs calls for growing attention to player safety. This course collection will help students, parents, and coaches recognize and respond to common hazards in sports programs including concussions and heat illness.

#### **Concussion Recognition & Response**



# Compliance

#### **FERPA: Protecting Student Privacy**

Learn when and when not to release student records to avoid violations of the Family Educational Rights and Privacy Act (FERPA), a federal law that protects the privacy of student educational records.



The second

#### 15 minutes

Faculty, Staff, and Students

**Available in Spanish** 



#### **HIPAA: Protecting Patient Privacy Collection**

Federal law requires Health Insurance Portability and Accountability Act (HIPAA) training for individuals who have access to Protected Health Information (PHI). This course provides institutions with a centralized and consistent solution for educating students and employees with access to PHI.

#### **HIPAA: Protecting Patient Privacy (Students)**



25 minutes

**HIPAA: Protecting Patient Privacy (Employees)** 



25 minutes

**Faculty and Staff** 

The Health Insurance Portability and Accountability Act, or HIPAA, is a 1996 federal law that regulates the privacy and security of medical information. HIPAA gives patients a number of rights regarding how that information can be disclosed, shared, or transmitted.



# "

I love being able to do this training online at my desk, when it fits my schedule. That is such a big gift, and I am grateful that it minimizes disruption to my workflow and responsibilities."

## **Protecting Payment Card Information**

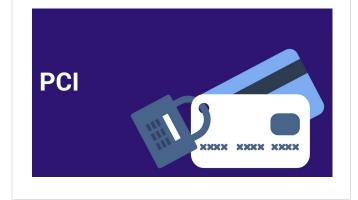
Employees learn common risks associated with handling payment card information and how to avoid unauthorized disclosures. It is an element of required annual compliance training as called for by the payment card industry data security standard (PCI DSS).



30 minutes

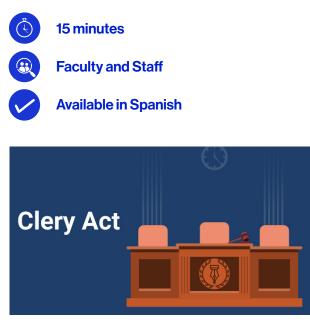


**Faculty and Staff** 



## **Understanding the Clery Act**

Provide employees with a short overview of the Clery Act, examine how it works, and how it helps make campuses safer.



# **Crisis Management**

## Crisis Within: Preparing Your Institution's Response

Train your behavioral assessment and intervention team to compose an effective crisis response plan, test through simulations, and train others on practices for responding to a crisis.



#### 20 minutes

**Faculty and Staff** 



## Targeted Campus Violence: Recognize the Warning Signs Collection

Acts of targeted violence, especially those motivated by biases against other groups, are occurring at an increasing rate on campuses nationwide. With courses for students and employees, this collection is designed to help prevent attacks before they get past the planning stage.

#### Targeted Campus Violence: Recognize the Warning Signs (Employees)

(+)

Targeted Campus Violence: Recognize the Warning Signs (Students)





# **Diversity, Inclusion, and Accessibility**

## **Accommodating Student Disabilities** Collection

This course collection will educate employees on the history of the Americans with Disabilities Act (ADA) and provide strategies for effectively teaching students with disabilities.

**Accommodating Students With Disabilities** 



Æ







### **Diversity, Equity, and Inclusion Collection**

**Globee® Award winner** 

The need for diversity, equity, and inclusion on our campuses has, perhaps, never been so self-evident. "Social justice" is no longer just a rallying cry; instead, it's one of the crucial measures by which institutions are judged. This course collection doesn't attempt to assign blame, but rather seeks to encourage dialogue and understanding between different races, religions, ages, gender identities, and differently abled employees at your institution.

#### Committing to Diversity, Equity, and Inclusion (Faculty and Staff)



25 minutes



**Available in Spanish** 

#### Committing to Diversity, Equity, and Inclusion (Students)

Silver Stevie® Award winner





**Students** 



#### Committing to Diversity, Equity, and Inclusion (Supervisors)





## **Alcohol and Drug Awareness Collection**

Misuse of alcohol and drugs can have a wide range of serious consequences, including academic failure, injury, and death. The Centers for Disease Control and Prevention has recently stated that almost 70% of drug overdose deaths involved opioids. This course collection emphasizes a harm-reduction approach that teaches students ways to use alcohol responsibly and informs them of the misconceptions and dangers associated with the illicit use of opioids.

#### **Alcohol: Know Your Limit**



Students

**Opioids: What You Need to Know** 



In this brief course, you'll learn about: • The scope of the opioid problem

- and how it might affect you • Risks of accidental overdose
- (OD) and addiction
- Debunking common opioid misconceptions
  How you can help yourself or

## Bloodborne Pathogens: Protecting Yourself on Campus

Protecting your employees from the dangers of bloodborne pathogens is critical. This course addresses common hazards, personal protective equipment (PPE), and proper cleanup procedures.



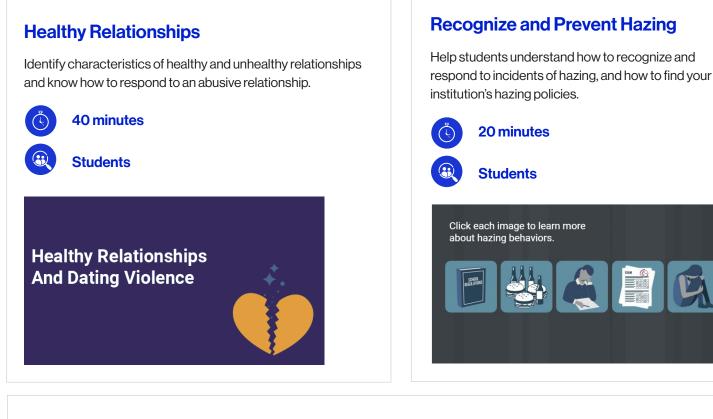




# "

The message was clearly communicated and gave the student many opportunities to practice handling situations."

others



### Show Some Respect! Prevent Harassment

Using a social networking theme and reality-based stories, this course guides students on methods to recognize and address harassing behavior, whether it's targeted at them or another person.

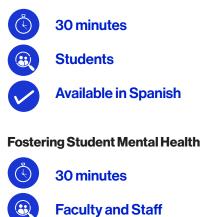




### **Student Mental Health Collection**

About 40% of current higher ed students will suffer a significant mental health issue, one reason why institution leaders revealed in a recent survey that student mental health is their top concern. "Mental Well-Being in College: A Guide" covers common types of mental health issues and teaches students how to recognize when someone is struggling and ways to find help. "Fostering Student Mental Health" helps faculty and staff identify mental health issues and know how to connect students with the appropriate resources.

#### Mental Well-Being in College: A Guide







#### **Teaching Science Safely**

Careless handling of materials and equipment in the science laboratory can have serious, even deadly, consequences. This course helps institutions manage and reduce risks by establishing comprehensive lab safety policies.





#### Your Campus and COVID-19: The Road Back Collection

Globee<sup>®</sup> Award winner

This collection explores some of the challenges associated with, and strategies for approaching, reopening colleges and universities during the COVID-19 pandemic.

#### Your Campus and COVID-19: The Road Back (Employees)



 $(\mathbf{a})$ 

 $(\mathbf{i})$ 

25 minutes

Faculty and Staff

Available in Spanish

Your Campus and COVID-19: The Road Back (Students)



25 minute

Students

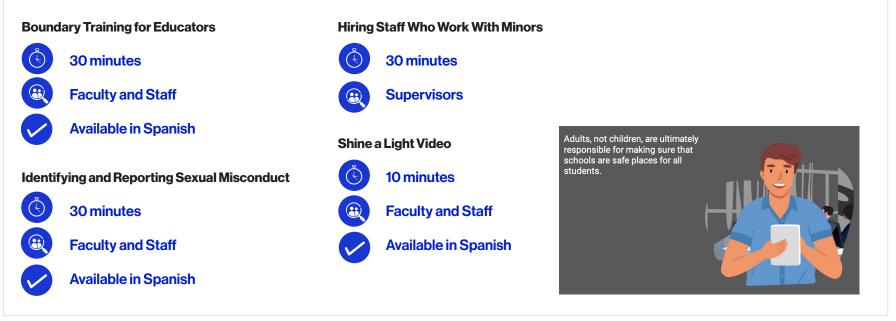
Available in Spanish



## **Sexual Assault and Misconduct**

### **Protecting Children Collection**

Institutions have a responsibility to protect the well-being of minors. This course collection will help faculty and staff learn how to recognize, prevent, and report sexual misconduct. It includes courses for educators and a short video for employees or volunteers that don't work directly with children.

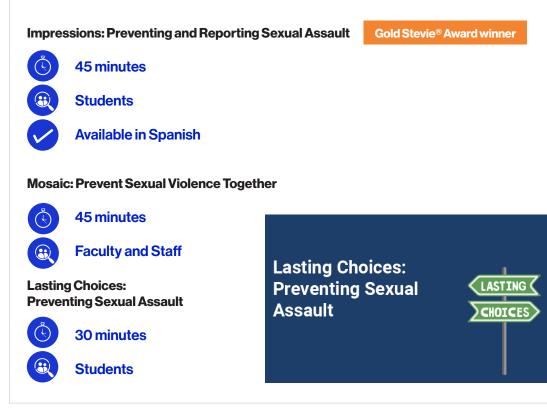


## **Sexual Assault and Misconduct**

### **Title IX Collection**

This course collection was developed to help institutions meet training obligations under Title IX and the Violence Against Women Act (VAWA) and is meant to complement other prevention efforts at your institution.

In June 2022, the U.S. Department of Education (ED) released proposed regulations related to Title IX that will govern how educational institutions conduct inquiries into allegations of sex discrimination, including student sexual misconduct. Once they are final, our courses will be updated to reflect the new regulations.



### Trust Betrayed: Safeguarding Your Students From Sexual Predators

Silver Stevie® Award winner

Designed for employees, this video explores reasons serial sexual abuse can remain unexposed, how to recognize the warning signs of sexual abuse, and concrete steps for reporting incidents or suspicions.



8 minutes





# **Study Abroad**

#### **Study Away Programs**

Despite their brevity, short-term international programs deserve the same vetting, preparation, and planning associated with more traditional semester-long study abroad programs. This course helps institutions prepare students and staff for safe and rewarding educational experiences around the world.

60 minutes

 $\left( \frac{1}{2} \right)$ 

.

**Faculty and Staff** 





### **Avoiding Conflicts of Interest**

Conflict-of-interest situations aren't always clear cut. Help employees recognize a conflict of interest and equip them with tools they need to avoid this trouble spot.



#### 15 minutes



## **Faculty and Staff**

Many states have specific laws prohibiting conflicts of interest. In some cases, these apply specifically to employees at public colleges and universities.

Even if these laws do not apply to your institution, ethical behavior simply makes good sense.

#### **Avoiding Supervisory Pitfalls**

This course helps supervisors avoid unfair treatment of their direct reports, identify actions that can lead to allegations of unfair treatment, and recognize scenarios that might be construed as discriminatory.



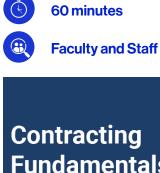
#### 45 minutes

**Supervisors** 

Avoiding Supervisory **Pitfalls** 

### **Contracting Fundamentals**

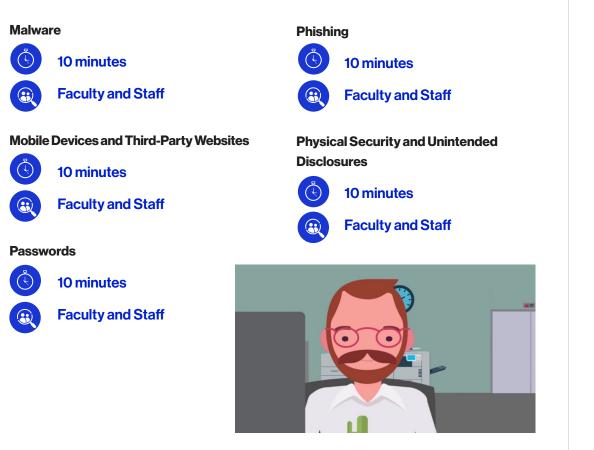
Learn about the basics of contracting to help your institution properly develop and execute contracts. Using claims-based scenarios and examples, this course explores what can go wrong when poor contracting decisions are made.





#### **Data Security Collection** Gold Stevie® Award winner

Equip your faculty and staff with a high-level overview of data security threats and exposures. This award-winning collection provides practical steps for institutional stakeholders to avoid data breaches.

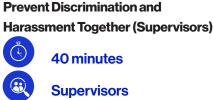


## **Mosaic: Prevent Discrimination and Harassment Together**

Train employees on how to prevent workplace discrimination, retaliation, and harassment and how to recognize and respond to sexual misconduct involving students, including sexual assault, stalking, and intimate partner violence. The courses use scenarios that help learners understand their role in maintaining a safe and unbiased work environment.

#### Prevent Discrimination and Harassment Together (Employees)



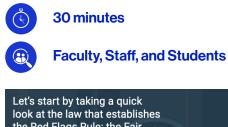






### **Red Flags: Preventing Identity Theft**

The Federal Trade Commission's (FTC's) Red Flags Rule requires all institutions to implement an identity theft prevention program to detect the "red flags" of identity theft, take steps to prevent the crime, and mitigate damage. This course will help students and employees comply with and understand the rule.





# "

The scenarios were well done. I have had many opportunities for training in workplace harassment over the years, and I feel this was one of the best."

#### Slips, Trips, and Falls Collection

Slips, trips, and falls are one of the leading causes of injuries on campuses across the country. These courses offer best practices to help your employees identify potential hazards and strategies to avoid them.

#### Slips, Trips, and Falls: A Balancing Act



Faculty and Staff

20 minutes

Available in Spanish

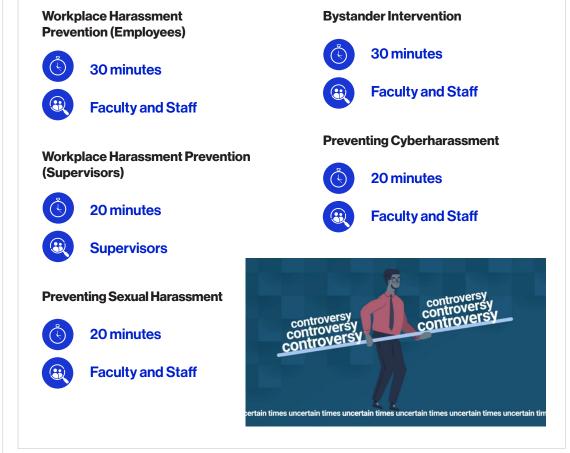
Preventing Slips, Trips, and Falls: Keeping Your Campus Safe

- 40 minutes
  - Facilities, Housekeeping, and Grounds Staff
    - Available in Spanish



### Workplace Harassment Prevention Collection

This comprehensive collection of courses addresses workplace harassment fundamentals, sexual harassment, bystander intervention, and online harassment for all employees, and includes a module specific to supervisors.



# **Transportation Safety**

## **Transportation Safety Collection**

These courses will help all your institution's drivers identify and mitigate common risks and learn specific strategies for accident avoidance and handling emergency situations.

#### **Driver Safety Fundamentals**

Bronze Stevie® Award winner



45 minutes



Faculty, Staff, and Students

**Defensive Driving Strategies: Get There Safely** 



15 minutes

Faculty, Staff, and Students

**Driver Safety** 



10 minutes Faculty, Staff, and Students

#### **Golf Cart Safety**

**Globee®** Award winner

**Passenger Van Safety** 



20 minutes





# Get started today! Visit www.ue.org/canopyprograms or contact us at canopy@ue.org.



Copyright © 2023 by United Educators Insurance, a Reciprocal Risk Retention Group. All rights reserved. UE-210029 9/23